

Terms and Conditions

Bridge LCS is the most trusted logistics management software in Saudi Arabia, UAE, and other Middle East countries.

By using any of our services, you agree to abide by and be bound by these Terms. You also accept the terms and conditions of this agreement by registering or activating Bridge LCS services

If you are using Bridge LCS on behalf of a partner, client, or any other entity, you represent and warrant that you are an authorized representative of that entity with the authority to bind them to this agreement.

Users are obliged to comply with the stated terms, conditions, and legal policies, which shall be considered valid once the user successfully completes the registration process.

Bridge LCS does not share personal information with third parties for marketing purposes. To improve our services and track interactions, we use commonly available internet technologies such as cookies and page caches. However, cookies only identify the computer and do not individually identify users or contain personal information. Users can configure their browser settings to accept or decline cookies as preferred.

Usage Restrictions

Users who have purchased the software are not permitted to:

1. Modify the software using hacking techniques.
2. Sell the software to third-party service providers.
3. Engage in any unauthorized profit-making activities using Bridge LCS.

Payment Terms

Bridge LCS is officially registered with the STRIPE payment gateway and supports payments through cards. Access to the software depends on the chosen package.

1. Auto-debit and auto-renewal of subscriptions are supported.
2. Package prices may be revised, with users being notified in advance

Offers and Discounts

1. Offers and discounts may vary monthly, annually, or during special occasions.
2. Promotional pricing applies only to the first payment and does not extend to renewal periods.

Support

Users can raise tickets for errors or inquiries via WhatsApp, the inbuilt chat system, or email using the designated support email. All support tickets will be responded to within 24 working hours. The level of support available depends on the chosen package.

Customization

Complete or partial customization of the software is available and encouraged.

Account Termination

Bridge LCS reserves the right to terminate a user's account and license upon detection of suspicious behavior.

1. Users may request account termination via support email.
2. No refunds will be issued if the user has been active for more than 30 days.
3. Sub-branch termination does not affect the primary user account.

Legal Compliance and Restriction

1. Bridge LCS retains all copyrights over the software and functionalities.
2. Unauthorized modifications or resale of the software are strictly prohibited.
3. Any illegal activities involving Bridge LCS services may result in legal action.

By continuing to use Bridge LCS, users acknowledge and agree to these terms and conditions.